

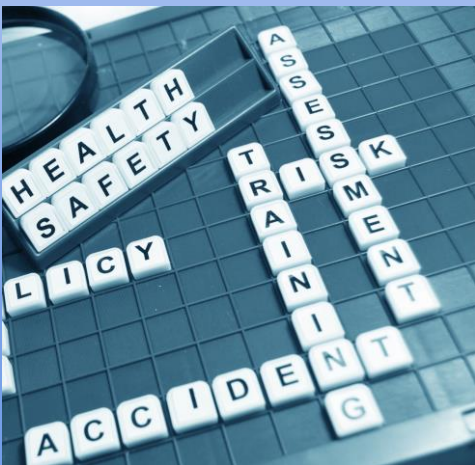
International Health, Safety and Security: *How to move forward in a world gone awry?*

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- Research 1 university.
- Located in Philadelphia, PA.
- Urban campus.
- Private university.
- 15,000 students.
- Over 1000 students abroad every year - credit bearing, non-credit, intl co-op, UG, GR.
- Exchange model, but also short intensive courses abroad that are faculty led and provider programs.

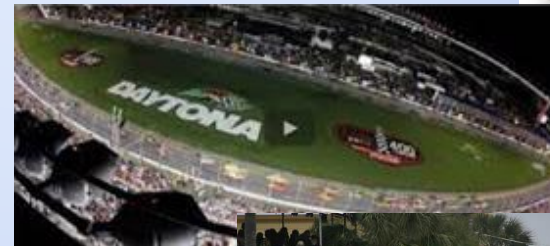


EMBRY-RIDDLE

Aeronautical University™

FLORIDA | ARIZONA | WORLDWIDE

- ✈ Established 1926.
- ✈ Private University.
- ✈ 3 Campuses.
- ✈ Bachelors, Masters, Doctorates.
- ✈ 30,000+ students.
- ✈ College of Arts and Science.
- ✈ College of Business.
- ✈ College of Engineering.
- ✈ College of Aviation.





- Private university.
- Located in Buenos Aires - Argentina.
- Urban campus.
- 5,000 students.
- Life sciences, energy, automatization, data sciences.
- International students: 30%.
- +50 agreements covering all formats: exchange, executive intensive courses, tailor-made, faculty led and provider programs, double degrees, etc..



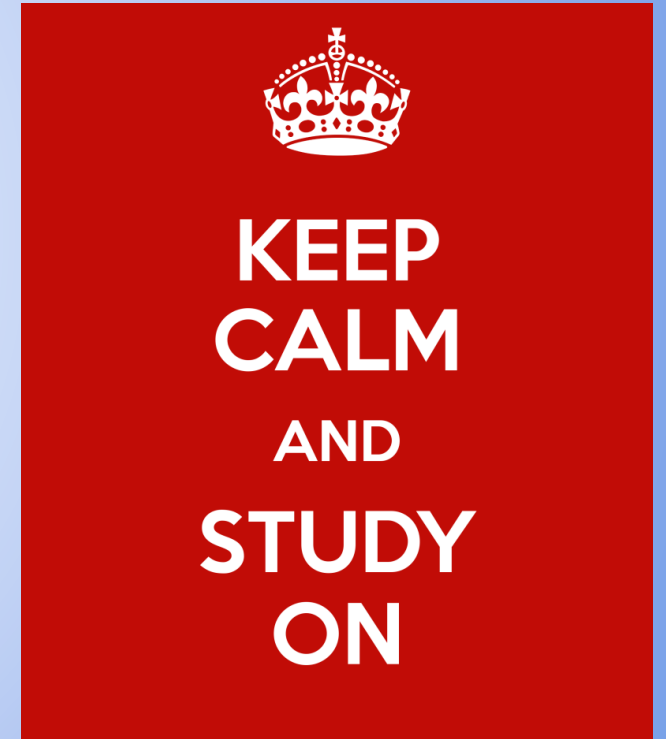


- 2nd largest University of Applied Sciences in Germany (public university).
- Urban campus - 3 locations
- 18,000 Students.
- 475 Professors.
- 14 Departments (Engineering, Business Administration/Tourism, Social Sciences, Design).
- 8 Affiliated Institutes.
- 85 Study Programs (Bachelor's and Master's).
- 200+ Partner Universities.



Our new normal?

- Terrorism.
- Political unrest.
- Crime.
- Mental and Physical Health Issues.
- Natural Disasters.
- Sexual assault.
- Alcohol, drugs (both legal and illegal).
- Legal Issues.
- Faculty Leader Falls Ill.
- And what about the parent?



and the potential impact of these risks is growing ...

- The # of students studying abroad has more than *tripled* over the last few decades (Open Doors Report).
- 1 in ten U.S. undergrads will study abroad before graduating (Open Doors Report).
- Erasmus, Partners for the Americas, lots of mobility taking place!
- Study abroad as a requirement for graduation so less 'savvy' students going abroad.
- Non-traditional destinations are increasing in popularity.



Why is this our problem?



✓ **Protect Your People.**

✓ **Duty Of Care.**

✓ **Protect Your Institution.**

✓ **Reputation is everything.**

✓ **Do the right thing!**

Duty of Care



**A requirement
that a person
(or entity) acts
toward others
with attention,
care and
prudence**

**Reasonable
person
standard.**

**If you fall
short, you are
negligent.**

Protect your institution!



Do you really want to have your university be on CNN on a 24/7 newscycle?

Death of 3 Columbia Students Raises Fears Over Trips Abroad-- NYTIMES Jan 15, 2016

Death of US student in Italy underscores study abroad safety--US News July 5, 2016

Drexel student among Americans arrested in Egypt-- The Triangle Nov 22, 2011

Otto Warmbier was a 21-year-old economics major at UVA when he was detained in North Korea during a January study abroad trip. Warmbier was sentenced to 15 years of hard labor for allegedly stealing a propaganda sign from a local hotel--The Daily Caller May 1, 2017

Best practices for Intl Health Safety and Security

- Birds eye view.
- Preparing our faculty/students.
- How we care for our students on campus.
- How to overcome intercultural differences?

“But your requirements are against my laws.”

“But your requirements are against my rights”

What does Drexel have? Birds eye view

Director of Intl Health Safety and Security -> Orchestrates activities

- Works closely with Risk Management.
- Works closely with our assistance company (On-Call).
- Works with Study Abroad.
- Works with SCDC.
- Works with Student affairs.
- 24/7 emergency number via Google Voice.
- Critical event response flow chart.



What does ERAU have?



- Student/Faculty/Staff safety and security on global engagement programs coordinated by the Office of Global Engagement (OGE).
- Work closely with AVP of Safety, Health Services, Dean of Students.
- Conduct Security Review Board (SRB) on programs/people going to locations with travel warnings to assess risk tolerance.
- 24-hour Answering Center run by Campus Safety (may not be 1st contact).



What does ERAU have (con't)?



- Registers all students/faculty/staff with U.S. State Department STEP.
- Conducts Pre-Departure Briefings for all students going on OGE programs.
- Conducts separate Professor Pre-Departure briefings.
- Ensures that in-country briefings are provided.
- Provides insurance for all students and faculty on OGE programs.
- Monitors OSAC briefings and forwards as needed.
- Provides each program with Professor Master Program Manual.
(example)



What does ITBA have?

Urban campus - High connection with community services:

- Follow Travel warnings and advisories from US State Department, British and Foreign Commonwealth Office and other relevant official organizations according to region.
- Registration and close relations with Embassies (ie. STEP/USA). Joint efforts.
- Local government / police services for international students.
- International Relations Offices in Argentina Network (organized by cities).
- All-inclusive compulsory national health insurance.
- Family housing if ... necessary.

What does ITBA have?

Health and safety protocol and procedure.

- Student services (psychological & physical emergency units).
- 7x24 ITBA Emergency Line.
- ITBA student one-to-one assignment.
- Three day absence protocol.
- Safety during orientation.
- Laboratories safety protocols.
- Insurance for out-of-site activities (ie. academic field trips to industry).
- Internal crisis communication protocol.
- ITBA Code of Conduct.

What does MUAS have?


For all students and staff:

- Urban campus - 3 locations in Munich
- General emergency: no MUAS 24 hour emergency service → national emergency number (112) and cooperation with local authorities/police
- Mental/psychological emergency/crisis:
 - guideline in MUAS intranet
 - cooperation with experts from external institutions

What does MUAS have?

ALARM PLAN

What to do in the case of a fire



Keep calm!


Report the fire: fire brigade 0 - 112
facility management 089 1265 - 5011
or activate the fire alarm!

Where is the fire?
What is on fire?
Are people in danger?
Who is calling?
Wait for further instructions or queries!

- Warn all persons potentially at risk
- Help the persons in need
- Leave the danger zone
- Follow the marked emergency exits
 - Do not use elevators
 - Do not try to get into the underground car park
- Go immediately to the meeting point in front of the canteen, Lothstraße 13d
- Follow any instructions or requests from the emergency services

EMERGENCY

What to do in the case of emergencies



Keep calm!

Report emergency: rescue centre 0 - 112
first aid provider 089 1265 - 5011

What has happened and where?
How many persons are injured?
Who is calling?
Wait for further instructions or queries!

Initiate first aid measures!

LOCAL FACILITY MANAGEMENT

Always available during the building opening hours:

089 1265 - 5011

- Elevator operator
- Problems with opening and closing of rooms
- Problems with video projector or overhead in the lecture hall
- Forwarding technical problems or faults

A, C, D, G, H

The English text in this document only serves the purpose of providing information on the contents of the corresponding German text.

What does MUAS have?

International Office

- no official protocol (in progress)

Outgoing:

- follow official travel warnings from the Federal Foreign Office
- students agree to inform themselves about safety situation(s)

Incoming:

- no special 24 hour emergency line for int'l students → national number
- safety/emergency information during Orientation Days and welcome folder



Follow up session

During the follow up session we will guide you through the process of setting up your own emergency response team that best suits your resources, university and country culture, including scenarios to get you back into the weeds.

Join us Friday at 10:45 am for Part II

which will cover actual scenarios and the how to's of putting it all together into something that works for your individual campus.